# Series 1300 Series 1500 Series 1800 Series 2000

Installation & User Instructions

All instructions must be handed to the user for safekeeping.

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## Safety

- Risk of burns. This fireplace is HOT when in operation and heating element is ON. Power to the fireplace should be turned off and the fireplace allowed to cool before servicing. To disconnect power to the fireplace, turn controls to off, then remove plug from outlet.
- Do not operate fireplace before reading and understanding operation instructions. Failure to operate the fireplace according to the operating instructions could cause fire or injury.
- Do not install damaged or incomplete, or substitute components.
- Young children are to be carefully supervised when they are in the same room with the fireplace. Toddlers, young children and others may be susceptible to accidental contact burns. A physical barrier is recommended if there are at risk individuals in the house. To restrict access to the fireplace, install an adjustable safety gate to keep toddlers, young children and other at-risk individuals away from the fireplace and hot surfaces.
- Clothing and other flammable material are not to be placed on or near the fireplace.
- Due to high temperatures, the fireplace is to be located out of traffic and away from furniture and draperies.
- It is imperative that the control compartments, circulating blower, and its passageway is kept clean.
- Under no circumstances should this fireplace be modified.
- Do not use the fireplace if any part has been under water.
- Do not operate the fireplace with the glass panel removed, cracked or broken.
- Keep the packaging material out of the reach of children. As with all plastic bags, these are not toys and should be kept away from children and infants.
- Servicing is only to take place when the fireplace is disconnected from the power outlet.
- Unplug the fireplace if it is not being used for an extended period of time.
- Do not operate this fireplace either with a damaged cord or plug, after the fireplace malfunctions, or has been dropped, or damaged in any manner.
- Do not use outdoors.
- Never locate fireplace where it may fall into a bathtub or other water container.
- Do not run the cord under carpeting. Do not cover cord with throw rugs, runners, or the like. Arrange cord away from traffic area and where it will not be tripped over.
- Connect to properly grounded outlets only.
- Do not insert foreign objects into any ventilation or exhaust opening as this may cause an electric shock, fire, or damage to the fireplace.
- To prevent a possible fire, do not block the air intakes or exhaust in any manner. Do not use on soft surfaces, like a carpet, where openings may be blocked.
- Ensure clearances to combustibles are maintained when building a mantel or shelves above the fireplace.
   Elevated temperatures on the wall or in the air above the fireplace can cause melting, discoloration or damage to the decorations, a TV or other electronic components

## Installation Tools Required

- Posi Drive screwdriver
- Stud finder
- Spirit level
- Tape measure
- Electric drill
- Wood drill bit

## Unpacking your Appliance

Remove all parts and hardware from the carton and place them on a clean, soft, dry surface. Check the parts list to make sure no parts are missing. If parts are missing, please contact technical support for replacement parts.

NOTE: Dispose of plastic bag, as it may cause choking hazard with young children. Do not let children play with plastic bag.

## Box Contents

Item	Quantity
Electric Fire	1
Front Glass Panel	1
Side Glass Panel	2
Side Covers	2
Remote Control	1
Metal Bracket	1
Log Set	1 Box
Crystal Embers	1 Box
Screws	4

## Testing the Appliance Prior to Installation

Before installing the appliance, test to ensure that it operates properly.

The appliance is driven by an electric motor. It is normal that a slight noise is emitted when in operation.

The remote will need to be paired to the fire unit. This can be done in either of two ways:

- 1. Plug in the appliance. The appliance will emit an orange light. Tap the power button on the remote control (top right) several times to sync remote. If syncing is unsuccessful, unplug, wait 20 secs and repeat above process.
- 2. Plug in the appliance and switch on using the red button on the appliance. Hold down the red button on the remote control for 3-4 seconds, the appliance will emit an orange light. Tap the red power button at the top right of the remote several times to sync.

## Power Data

The Orial Series (all models) is designed to be plugged directly into a UK G type, 3 pin, grounded socket, operating on a 230V AC, 7.5-Amp grounded circuit. Never overload the circuit. If this fireplace trips the circuit breaker, unplug all other appliances on the same circuit before the next use. Avoid plugging other appliances into the same circuit as this fireplace.

Always check the fireplace plug and connections before each use. Never plug this fireplace into an outlet that is cracked or has any loose wires or connections. Plugging this fireplace into a faulty outlet could result in the outlet overheating or catching fire.

Make sure this plug fits securely into the outlet. Faulty wall outlet connections or loose plugs can cause the outlet to overheat. If the outlet or face plate is hot, discontinue use immediately and have a qualified electrician inspect and/or replace the faulty outlet.

Model	Orial Series 1300	Orial Series 1500	Orial Series 1800	Orial Series 2000
Voltage	230V AC	230V AC	230V AC	230V AC
Watts	1500 W	1500 W	1500 W	1500 W
Amps	7.5 AMP	7.5 AMP	7.5 AMP	7.5 AMP

## Installation Location

Measure the wall location to ensure that the fireplace will fit on desired wall location.

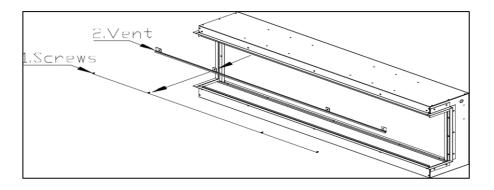
When considering minimum clearances take all measurements from front of glass panel:

Bottom of Fireplace to Floor	150 mm	Top of Fireplace	200 mm to Mantel
Sides of Fireplace	0 mm	Top of Fireplace	200 mm to TV
Back of Fireplace	0 mm	Top of Fireplace	200 mm to Ceiling

Select a location that is not prone to moisture and is located at least 1000mm away from combustible materials such as curtains, drapes, furniture, bedding, or other combustible materials.

## See the section "Safety" for further Information on safe placement, installation, and proper product use.

## Removing the Glass Panel Bracket



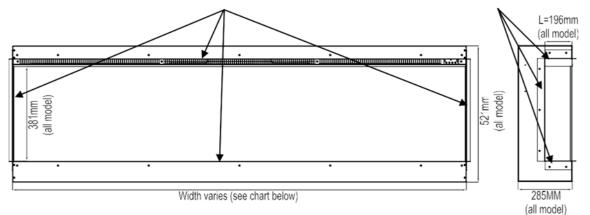
- 1. Locate the 4 screws that fasten the glass panel bracket to the fireplace. Remove all 4 screws to remove the bracket.
- 2. Once the bracket has been removed gently lift the glass panel away from the fireplace.
- 3. Place on a suitably flat surface

## **Recessed Installations**

- Due to many different finish materials used on walls, it is highly recommended that you consult your local builder before you install this fireplace in the wall.
- Select a location that is not prone to moisture and is located at least 1000mm away from combustible materials such as curtains, drapes, furniture, bedding, or other combustible materials.

In order to avoid the possibility of exposed insulation or vapor barrier coming in contact with the fireplace, ensure the walls of the fireplace enclosure be "finished" (i.e., Sheetrock, drywall, etc) as you would finish any other outside wall of your home. This will ensure that clearance to combustibles is maintained within the wall cavity.

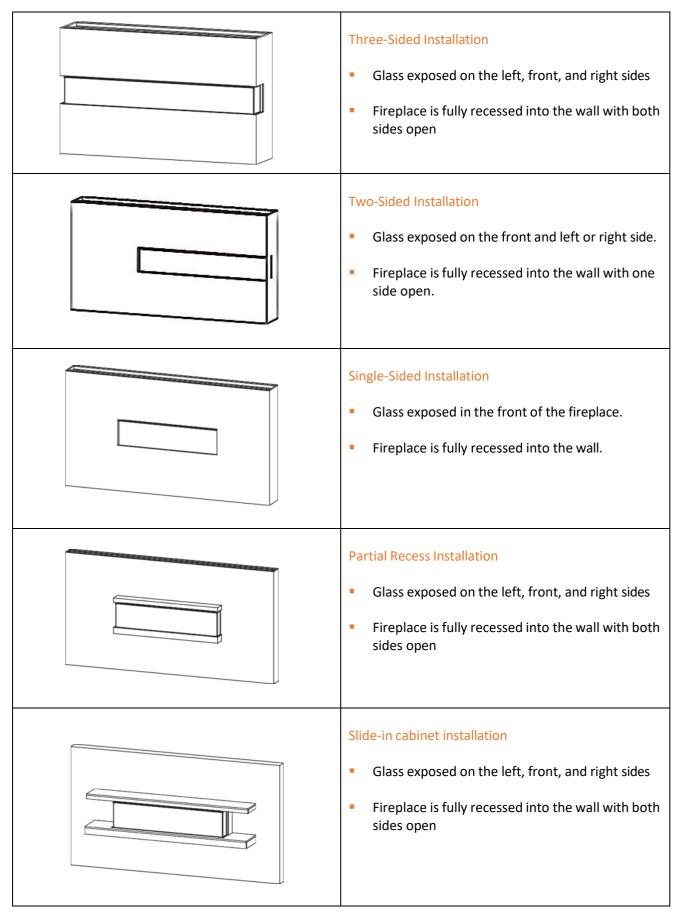
 Never install fireplace into load-bearing walls. When recessing fireplace in a wall, recess into non-load bearing walls only.



Model	Orial Series 1300	Orial Series 1500	Orial Series 1800	Orial Series 2000
Fireplace Height Overall	521 mm	521 mm	521 mm	521 mm
Fireplace Height Recess	521 mm	521 mm	521 mm	521 mm
Fireplace Width Overall	1296 mm	1550 mm	1826 mm	2058 mm
Fireplace Width Recess	1270 mm	1524 mm	1800 mm	2032 mm
Fireplace Depth Overall	296 mm	296 mm	296 mm	296 mm
Fireplace Depth Recess	285 mm	285 mm	285 mm	285 mm

## Recessed Installation Overview

The Orial three-sided Electric Fireplace can be installed in five different recessed configurations:

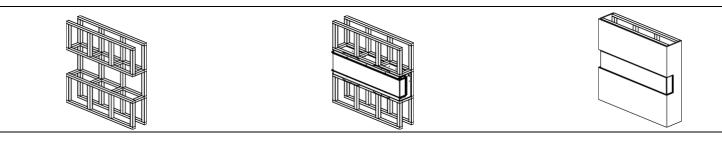


#### Three-Sided Installation

Prepare the framed opening according to the Rough Opening Dimensions chart. Provide a 230Vac 13ampcircuit for wire installation at the top right of the framed opening. Install Metal Bracket.

Install the fire unit in the framed opening with a minimum 1 ¼ drywall screws to secure the unit.

Mask the exposed fire unit during drywall process. Install drywall to the drywall stops on the perimeter of the fire box.



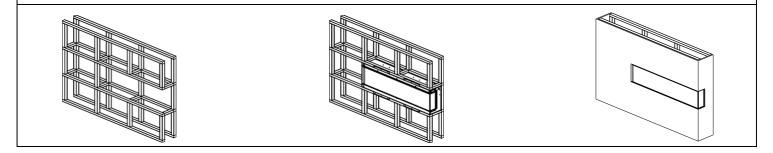
#### **Two-Sided Installation**

Follow steps 1 & 2 from the three-sided installation instructions.

Remove the corresponding drywall stops accordingly (example the drywall stops on the left end would be removed.) Install the side glass then the corresponding side cover according to your installation (the side glass must be installed before the metal side cover.)

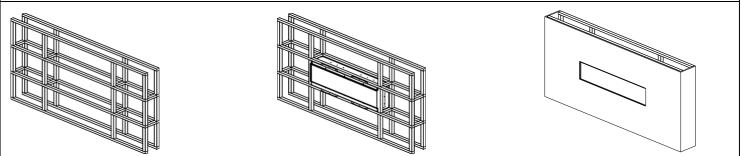
Install the fire unit in the framed opening with a minimum size 1 ¼ drywall screws to secure the unit.

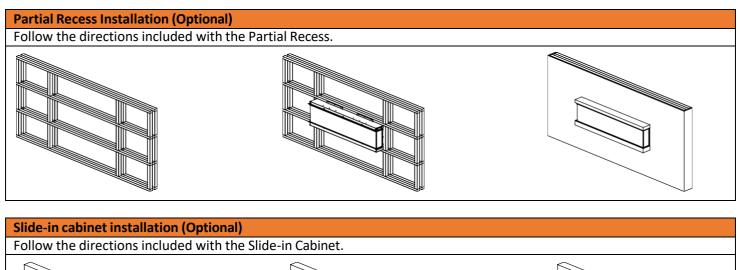
Mask the exposed fire unit during drywall process. Install drywall to the drywall stops on the perimeter of the fire box.

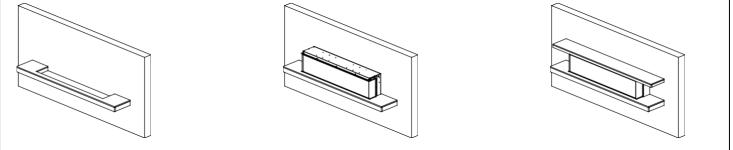


#### **Single-Sided Installation**

Follow steps 1 & 2 from the three-sided installation instructions. Remove the drywall stops on both sides of the fire unit. Install the side glass then side covers on both sides of the fire unit. Install the fire unit in the framed opening with a minimum size 1 ¼ drywall screws to secure the unit.







## Installing the Crystal Ember and Log-set

Once the fireplace is installed in the wall, place crystal media stones and artificial logs into the fireplace.

## Installing the Crystal Embers

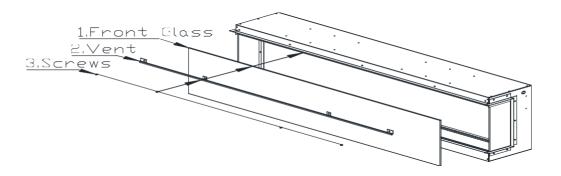
Carefully place crystal embers on plastic strip. Apply an even layer from side to side. Randomly place the crystals on top of the crystals to add an extra dimension to the ember bed.

## Installing the Log-set

Carefully place the log set in the designed ember slot.

## Reinstalling the Glass Panel

Once the fuel bed has been correctly position, the glass front panel can be reinstalled. Place the glass panel back inside the fireplace and push the glass panel into place.

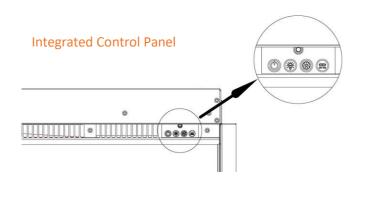


Reattach the screws holding the glass panel in place, as shown. Your Orial Series is now ready for use.

## Operating the Fireplace

Once plugged into a grounded outlet, the fireplace is now ready for operation.

This electric fireplace can be operated by the CONTROL PANEL, located in the upper right-hand corner of the fireplace, or by the WIRELESS REMOTE CONTROL. The operation and functions of both methods are the same.





#### Wireless Remote Control

#### Warranty

Orial electric fireplaces are warranted to be free of defects in material and workmanship for one year from the date of purchase. This warranty only covers manufacturing faults.

This warranty does not cover damages, accidents, lack of maintenance, abuse or neglect. The warranty does not cover paint scratches, cosmetic blemishes, dents, corrosion or other normal wear and tear associated with the fireplace.

Damage to the fire or other components due to water, weather damage, long periods of dampness or condensation. Damaging chemicals or cleaners are not covered under warranty.

This warranty does not cover breakage of the fireplace glass panel.

## Functions Key – Integrated Fire Control Panel

Selector	Function	Action & Indication
POWER	ON: Enables control panel functions and remote control. Turns on flame effect. OFF: Disables control panel functions and remote control. Turns off flame effect.	Press once. Indicator light turns on. Power turns on. All functions enabled. Press again. Flame effect turns off. Unit goes to standby. All functions turn off.
FLAME BRIGHTNESS	Flame button: Each press of the flame the flame button makes flame effect dimmer and brighter. Note: Flame effect stays on until power button is turned off. Flame effect must be on for heater to turn on.	Press once to change the flame brightness. Press again until desired flame brightness setting has been reached.
FLAME COLOR	Flame Color button: Changes the colour flame effect. Note: Color effect stays on until power button is turned off. Note: The fireplace will remember the last flame color used when the fireplace is turned off. Unplugging the fireplace will reset the color to the default colour.	Press once to change the flame colour. Press again until desired setting is reached. There are a total of 8 different flame color combinations.
HEATER	Heater button: Turns heater on and off. Note: The heater only works when the flame effect is ON. If the flame effect is OFF, the heater will not turn on. Note: To prevent overheating, fire blows cool air for 30 seconds after turning off.	<ul> <li>Press once. Indicator lights up.</li> <li>Low heater turns on and blows warm air.</li> <li>Press again. Indicator lights up.</li> <li>High heater turns on and blows hot air.</li> <li>Press again. Heaters turn off.</li> <li>Will cool air for 30 secs. Before turning off.</li> </ul>
RESET	Reset button: Reset to default state.	1. Press 3S. Reset to default state.

## Functions Key – Wireless Remote Control

	Power button	The machine can be turned on and off cyclically	
0	Color ring	Adjustable global or single group color	
	Dimmer	Adjustable global or single group brightness	
١	Flame selection button	After selection, you can adjust the flame color, brightness, and mode	
	Ambient Light selection button	After selection, you can adjust the ambient light color, brightness	
	Ember bed light selection button	After selection, you can adjust the ember bed light color, brightness	
	Mode button	Adjustable global or single group light flashing mode	
$\bigcirc$	Timer button	1-9H timer setting	
	Heater	Heater switches low-high-off continuous cycle	
	Sound button	Crackle sound ON/OFF	
	Reset	Reset to default state	

## Remote Control Operation

This remote control uses 1 CR2025 batteries .To improve operation of the remote control, aim the remote control at the front of thefireplace. **DO NOT PRESS the buttons too quickly.** Give the unit time to respond to each command. **NEVER** dispose of batteries in fire. Failure to observe this precaution **may result in an explosion**. Dispose of batteries at your local hazardous material processing centre.

## Maintenance

Cleaning. Turn the heater OFF and unplug the power cord from the outlet before cleaning, performing maintenance, or moving the fireplace. Failure to do so could result in electric shock, fire, or personal injury. Never immerse in water or spray with water. Doing so could result in electric shock, fire, or personal injury.

Metal Areas: Buff using a soft cloth, slightly dampened with citrus oil-based product. Do not use brass polish or household cleaners, as these products will damage the metal trim.

Glass: Use a good quality glass cleaner sprayed onto a cloth or towel. Dry thoroughly with a paper towel or lint-free cloth. Never use abrasive cleansers, liquid sprays, or any cleaner that could scratch the surface.

Vents: Use a vacuum or duster to remove dust and dirt from the heater and vent areas.

Plastics: Wipe gently with a slightly damp cloth and a mild solution of dish soap and warm water. Never use abrasive cleansers, liquid sprays, or any cleaner that could scratch the surface.

Electrical and Moving Parts: The fan motors are lubricated at the factory and will not require lubrication. Electrical components are integrated in the fireplace and are not serviceable by the customer.

## Installing the WI -FI App

This Orial Fires Electric Fire can be controlled using any smart phone via the SmartLife App. The SmartLife App is now widely used for controlling a number of household devices such as doorbells, washing machines and garage doors for example. The Fireplace can be added to your existing prolife or you can create a free account by following the instructions below:

 Download the SmartLife App from either Google Play or the Apple App Store. If you are an existing user, you can just add new device. Go to point 2 and follow the instructions from there. New users will need to register with SmartLife App to continue.







and signed in, from the home screen go to Add Device then select Add Device

2. Once you have registered

3. From the Add Device menu select Small Home Appliance and Electric Fireplace (Wi-Fi) 

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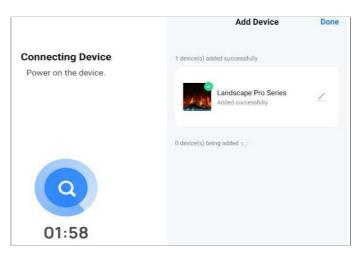
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4. Ensure the Appliance is now switched on. Press and hold the Mode button on the control panel (third button from left).

5. The LED's (Flame, Ember & Downlight) will start blinking. Now select Blinking Quickly on your Smart Phone. The Device will pair within 2 minutes.



6. If Paring fails repeat steps 4 – 5

7. If Pairing is successful the Appliance will now show in the Add Device list. Tap ADD <sup>1</sup>/<sub>2</sub> to complete the pairing sequence.

8. Click DONE to enter the control panel.

## Fuel Bed Layout

The appliance is suppled with a log effect fuel bed. The logs can be arranged any way you choose, however for optimal results it is suggested that your layout follows the configuration shown below.

Directions:

- 1. Remove the 4 screws along the top of the front glass panel.
- 2. Remove the glass top retaining trim.
- 3. Remove the front glass panel.
- 4. Spread crystals throughout the bottom of the fire as equally as possible.
- 5. Place logs on top of crystals following the suggested layout below.
- 6. Replace glass, bottom lip of glass to sit in recessed channel, edges of glass to meet corners equally.
- 7. Replace the top retaining trim affix using the four screws.



- 1. Place crystals along the base of the fire.
- 2. Logs can be placed on top of one another
- 3. Take care not to scratch back surface of fire with logs as this can affect flame effect later.



